

**Sele Medical Practice  
Patient Reference Group  
Wednesday 10 May 2017 at 4.00p.m.**

Present: Stephen Prandle (SP), Bob Potter (BP) Kerri Tron(KT) *Anne Brooks (AB)*

Apologies: Derek Bramley (DB), Leanne Dotchin (LD), ), Jean Elphick (JE), Michael Elphick (ME), Sheila Dance (SD), Elizabeth Fish (EF), Joan McFarlane (JM), Jean Hensby (JH),

**Apologies/welcome to any new members**

Apologies as above.

**Notes of the last meeting (Friday 10 February 2017)**

These were agreed as a true record.

**Matters Arising**

The 'golden ticket' pilot is slow in taking off. This is the scheme whereby patients well known to Hexham General Hospital are able to bypass NSECH for assessment and admission.

**Education Sessions/Newsletter**

The lunchtime education slot had, disappointingly, been attended by only 5 people despite the change in time and targeted publicity. It was reported that the education sessions had therefore been suspended pending a rethink.

The health walk arranged by both Sele and Burn Brae and hosted by Active Northumberland had not attracted any participants at all.

It was suggested that the practice should consider careful social media marketing for such events.

It was agreed that encouraging patients to walk was a good initiative and that perhaps the campaign to walk 1000 miles in a year (an hour a day) should be publicised more widely.

Suggestions were made for the newsletter including Lymphodaema support and ensuring appropriate patients are registered blind.

## **Practice Update**

There were no staff changes to report other than the regular registrar changes.

## **Primary Care Developments – hub working/ACO**

The business of the Accountable Care Organisation (ACO) appears to be all consuming at present. The idea behind the ACO is to unify all healthcare services in Northumberland.

Much work is going on to determine how Tynedale will provide additional services running until 8pm each weekday and part of the weekend as required by NHS England. It was noted by SP that the downgrading of Hexham Hospital facilities was because they were poorly used, indicating that practice tend to be able to provide sufficient services for their patients in the hours they are open at present.

## **Any other business**

The practice has agreed to offer patients who have a stoma a review with a specialist stoma nurse. This service is being provided by an appliance company and is sanctioned by the Clinical Commissioning group. The idea is to target patients who rarely interact with health services for their stoma who might benefit from new or different products. This is the first time the practice has allowed anyone directly employed in the private sector to review patients.

## **Next meeting:**

**Friday 11 August at 10.30am**

**Wednesday 8 November at 4pm**